

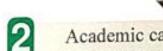
Examination Grievance Redressal

OBJECTIVES:

- Monitor the internal examination process.
- Solve the student's grievances related internal marks
- College Examination Cell monitors internal evaluation process.
- The student's grievances related to internal examination are solved by College examination committee
- The examinee may apply for grievance redressal for two papers through single application form.
- The application for grievance redressal regarding valuation shall be accompanied by a non-refundable fee of Rs. 100/- per paper. Such applications along with the fees receipt shall be submitted to the exam Cell.
- 11 This Grievance Redressal Mechanism shall be deemed to be an additional facility provided to the students/examinee with a view to improve their result of examination

Grievances Related To Continuous Internal Assessment

There is complete transparency in the internal assessment.



Academic calendar for internal examination is prepared by the Examination Incharge.

An application is to be submitted by the student to the examination cell in the prescribed form

The prescribed application form is made available by the College currently at the price of Rs.10/- per form available in central library

If the marks awarded by the subsequent
Examiner in reassessment vary by 10% or more of
the original marks, secured by the examinee, plus or
minus, the marks awarded by the subsequent
Examiner (in reassessment) shall be awarded to the
concerned examinee. Otherwise the examinee will
be communicated as 'No Change in Marks

10 The change in marks as above, if any, shall be communicated to the examinee through a suitable notification and the same shall be final and binding on the examinee.

Indira Bahuuddeshiya Shikshan Sanstha's Dr. Rajendra Gode College of Pharmacy, Malkapur

SANT GADGE BABAAMRAVATI UNIVERSITY GAZETTE

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PART-ONE

Thursday, the 22nd March 2007 ORDINANCE No. 16 of 2007

The procedure for providing photo copy/ies of Answer-book/s to an examinee and the procedure for Redressal Mechanism Ordinance, 2007.

WHEREAS, it is expedient to provide "The Procedure for providing photo copylies of Answer brook's to the examinee and the Procedure for Redressal Mechanism" for the purposes hereinafter appearing, the Management Council is hereby pleased to make the following ordinance.

- This Ordinance may be called "The Procedure for providing photo copylies of Answer-brook's to the examinee and the Procedure for Redressal Mechanism Ordinance 2007."
- 2 This Ordinance shall come into force with effect from the Summer-2007 Examinations.
- 3. In this Ordinance, unless the context otherwise requires
 - a) "Act" means Maharashtra Universities Act,1994.
 - The "University" means the Sant Gadge Baba Amravati University.
 - c) The "Management Council" means the Management Council constituted u/s 27 of the Act.
 - The "Board of Examinations" means the Board of Examinations constituted u/s 31 of the Act.
 - e) The "32(6)(a) Committee" means a committee constituted by the Board of Examinations in accordance with the provision of Clause (a) of Sub section (6) of Section 32 of the Act.
 - f) "Examinee" means an examinee who has appeared for the examination/s conducted by the University.
 - g) "Answer book/s" means the answer book/s used by an examinee for the theory paper/s of the current examination conducted by the University.
 - "Redressal" means the reassessment of the Answer book/s of an examinee based on the grievance put-forth regarding evaluation for which the photo copy/ies has/ have been provided by the University

PART - I

The procedure for providing photo copy/ies of Answer-book/s to the examinee.

- 4 (i) The prescribed application form (Appendix-A appended herewith) can be obtained either from the University or from the affiliated colleges at the cost prescribed by the University. This application form shall also be available on the University's website, the cost of which shall have to be paid by an examinee along with the fees prescribed for photo copy/ies.
 - (ii) The prescribed application form shall have to be filled and signed by the applicant examinee him/herself. The application form should be submitted to the confidential section of the University within <u>fifteen days</u> from the date of the declaration of general result of the relevant examination. Late or incomplete application form in any respect shall be rejected and the fees paid for the same shall not be refunded on any pretext.

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- (iii) The Photo Copy/ies shall be provided to an examinee on payment of non-refundable fee prescribed by the University. The payment should be made either in cash or by D.D. drawn in favour of "The Registrar, Sant Gadge Baba Amravati University, Amravati,"
- (iv) An examinee may demand photo copylies of maximum two theory papers only.
- (v) The photo copy/ies of answer-book/s of internal assessment, practical examination, sessional marks, viva-vocc, dissertation, thesis, field work, aptitude test and entrance test etc. shall not be supplied to an examinee.
- (vi) Any examince, whose result has been withheld for any valid reasons/discrepancies, shall not be entitled to apply for obtaining photo copy/ics of the subjects/papers.
- 5. The University shall endeavour to provide photo copy/ies of Answer-book/s within thirty days from the due date of the submission of the application form. The delay in providing the same due to unforeseen or unavoidable circumstances shall not confer any right upon the candidate for admission to next higher class.
- 6. The Photo copy/ies shall be provided to the applicant examinee in person or to his/her authorised nominee recommended by the Principal of an affiliated college of the University. Nominee shall have to produce any one of the following documents for identification before the concerned officer of the University.
 - a) Driving licence.
 - b) Election card
 - c) Identity card
 - d) Hall Ticket (Admission card)

The Principal or his representative of the concerned college may also collect photo copy/ies of the answer book/s personally for early disposal of their student's process of redressal.

On the receipt of photo copy/ies, the applicant examinee shall be the sole custodian of it/ them and under any circumstances it/they shall not be transferred to any third person including the media for the trial or for any other purpose/s whatsoever. Since the mechanism for redressal is provided to him/her under this ordinance with a view to bring transparency & credibility in the examination system, it is the duty of the applicant examinee to refrain himself/herself from misusing this additional facility so that it will not jeepardize the reputation of the University.

Any deviation in following the aforementioned procedure by the applicant examinee shall be construed as an unfair act on the part of him/her and shall make him/her liable for punishment by the university.

- It is the duty of the concerned officer of the Confidential Section to ascertain that the
 identity of the examiner/s, moderator/s shall not be disclosed and the photo copy/ies of
 assessed answer book/s to be provided to the applicant examinee/s, shall be bereft of
 such identity.
- If an examinee is found guilty of any misuse of photo copy/ies, he/she shall attract the
 provisions of Section 32(6)(a) of the Act, and shall be liable for the punishment
 ranging from debarring him/her from appearing at any examination to confiscation
 of his/her degree/s conferred.

PART-II

The Procedure for Redressal Mechanism

- On receipt of photo copy/ies of desired answer book/s, if the examinee is not satisfied with the marks awarded to him/her, he/she may apply for redressal to the University in the prescribed form.
- 11. The prescribed application form (Appendix-B appended herewith) can be obtained either from the University or from the affiliated colleges at the cost prescribed by the University. This application form shall also be available on the University's website the

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Dist. Buldana.

cost of which shall have to be paid by an examinee along with the fees prescribed for the redressal mechanism.

- An examinee shall have to furnish all information clearly in the application form, provided as per Appendix-B.
- 13. The prescribed application form duly filled in and signed by an applicant examinee himself/ herself shall be submitted to the confidential Section of the University within ten days from the prescribed date of the collection of photo copy/ies of answer book/s along with the following documents-
 - Receipt of non-refundable fees as prescribed by the University to be paid in eash or Demand Draft drawn in favour of The Registrar, Sant Gadge Baba Amravati University, Amravati.
 - b) The certified photo copy of the marksheet.

Late and for incomplete application form in any respect shall be rejected and fees paid for the same shall not be refunded on any pretext.

- 14. Appointment of Examiners for reassessment shall be made from the list of examiners recommended by 32(5)(a) committee and approved by the Board of Examinations. The answer book/s for redressal shall be reassessed by the valuers other than original valuer / moderator who had valued/moderated them initially.
- 15. The Subjectwise / Paperwise total lot of answer books for reassessment shall be masked, concealing all the marks and / of the identity of an examinee as well as the marks awarded by the original examiner in accordance with the provisions of the concerned Ordinance /Scheme.
- 16. Answer book/s received for redressal shall be handed over to the Chief Officer, CAP Centre and he shall get the answer book/s assessed by the Subsequent examiner/s from the panel of examiners of the concerned subject and approved by the Board of Examinations. Such subsequent examiner shall not be the original examiner / moderator.

Provided further that in respect of answer books not covered in the above provision or in case of urgency, or if it is expedient; he may get the assessment done by the teacher/s from the subject expert from the University or and other University with the prior permission of the Vice-Chancellor

- 17. The remuneration for assessing the answer books by the subsequent examiner/s appointed as per para 16 above shall be Rs.25/- per paper and shall be entitled for T.A. & D.A. as per the rates, laid down in Central Assessment Programme System.
- 18. If the marks awarded by the subsequent examiner vary/deviate on either side, by less than 4 percent (including 4 percent) of the total marks prescribed, determined on the basis of marks given in the original result then the original marks of the applicant examinee shall remain unchanged and "no-change" result shall be communicated to him/her by the University."
- 19. If the marks awarded by the subsequent examiner vary/deviate on either side by more than 5 percent (including 5 percent) of the total marks prescribed and less than 15 percent (including 15 percent) of the total marks prescribed, determined on the basis of marks given in the original result then the original marks of the applicant examinee shall be changed and marks awarded by subsequent examiner shall be awarded to the examinee.
- 20. If the marks awarded by the subsequent examiner vary/deviate on either side by more than 16 percent (including 16 percent) of the total marks prescribed then the answerbook/s shall be reassessed by the second subsequent examiner and the mean of the higher two examiners be considered to award the marks to the examinee.

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Principal,
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of Pharmacy, Malkapur
Dist.Buldana. 111

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21. If there occurs any fraction in calculating percentage of marks or total marks, the fraction of mark shall be converted into next higher integer.

Provided that the marks of an examinee who has secured Pass or more marks in original evaluation, shall not get lowered in any case than the level of Pass marks after redressal in the paper concerned.

- 22. The change of marks after redressal, if any, shall be communicated to the applicant/s and revised statement of marks shall be given to him/her only on surrendering of his/her original statement of marks to the Asstt.Registrar(Exam.) of the University.
- 23. The whole process of redressal shall be completed as far as possible within a period of forty days from the due date of the receipt of application for the redressal.
- The photo copy/ies of the answer books after redressal shall not be provided to any
 examinee in any case/reason.
- 25. After the preparation of the result/s the cases of redressal having deviation on either side by more than 25 percent of the total marks prescribed shall be referred to 32(6)(a) committee to verify and ascertain the negligence if any, on the part of examiner/s or moderator/s. Such case/s shall be recommended to Board of Examinations for necessary action. The decision of the Board of Examinations regarding the same shall be final.
- 26. After redressal if there is a change in the result of an examinee, he/she may be permitted, if eligible for seeking admission to next higher class OR avail the facility of the provision of A.T.K.T. within 10 days from the date of communication of the result to him/her. The concerned examinee shall have to seek special permission for admission from the Vice-Chancellor through the Principal of the college.

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Dr.Rajendra Gode College
of Pharmacy, Malkapur
Dist.Buldana.



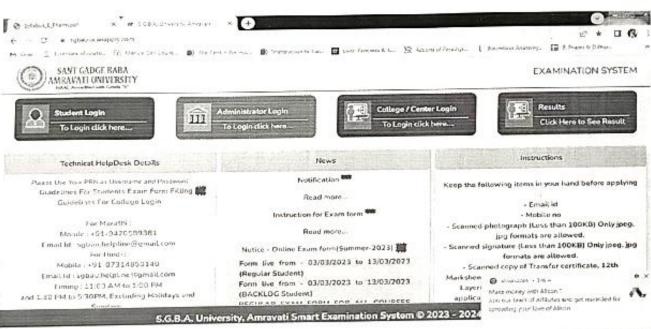
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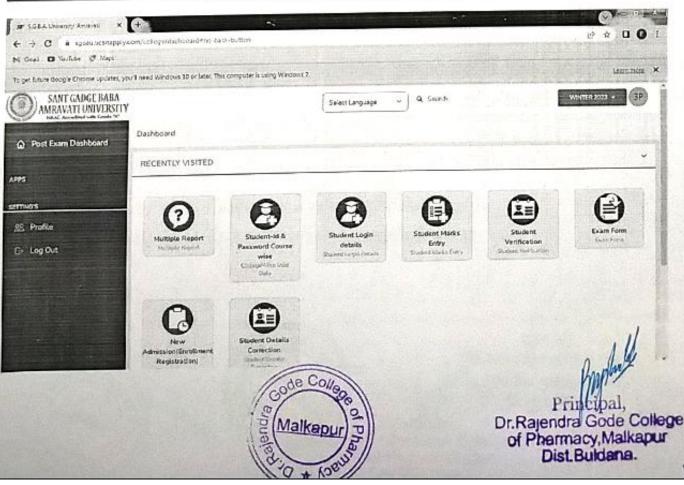
Buldana Road, MALKAPUR - 443101 Dist - Buldana (M.S.)

Phone: 8308827339, Fax: (07267) 227338

E-mail: drgcopmalkapur@gmail.com cop_malkapur@rediffmail.comWeb: www.drgcop.co.in
Recognized by AICTE & PCI, New Delhi and Affiliated to S.G. B. Amravati University, Amravati

Shri, Yogendra R. Gode President Dr. Yogesh R. Gode Secretary Dr. P. K. Deshmukh Principal





INDIRA BAHUUDDESHIYA SHIKSHAN SANSTHA, BULDHANA'S

DR. RAJENDRA GODE COLLEGE OF PHARMACY

MALKAPUR

Buldana Road, MALKAPUR – 443101 Dist – Buldana (M.S.) Phone: (07267) 227337/39, Fax: (07267) 227338

E-mail: drgcopmalkapur@gmail.com Web: www.drgcop.co.in

Recognized by AICTE & PCI, New Delhi and Affiliated to S.G. B. Amravati University, Amravati

Shri, Yogendra R. Gode President Dr. Yogesh R. Gode Secretary Dr. P. K. Deshmukh Principal

REF NO : DRGCOPM/2023/

दिनांक :- ३०/०३/२०२३

प्रती, मा. परीक्षा नियंत्रक,(गोपनीय) सं.गा.बा.अ.वि. अमरावती

> विषय:- आमच्या महाविद्यालयातील बी. फार्म व्वितीय वर्षा चा विद्यार्थी ज्ञानेश्वर गजानन बोरकर याचे चुकलेले गुण मार्कशीट मध्ये दुरुस्ती करून मिळणेवावत.......

मा.महोदय,

उपरोक्त विषयास अनुसरून आमच्या महाविद्यालयातील बी. फार्म व्यितीय वर्षा चा विद्यार्थी ज्ञानेश्वर गजानन बोस्कर याचे बी.फार्म - IV SEM ची हिवाळी २०२१ हि परीक्षा दिलेली होती त्यामध्ये त्याचे इंटर्नल मार्क ०० दाखवते .परंतु त्याला उन्हाळी २०२० या परीक्षेत इंटर्नल मार्क आहे.त्याचा हिवाळी २०२१ चा परीक्षा क्र.२५५०४ तर उन्हाळी २०२० परीक्षा क्र.२७०७१ होता. तरी ह्या विद्यार्थ्याच्या गुणपत्रिकेतील गुणांमध्ये दुरुस्ती करून त्याला सुधारित गुणपत्रक देण्यात यावे.

सहपत्र :-

- १. बी.फार्म IV SEM ची हिवाळी २०२१ च्या गुणपत्रिकेची मुळ प्रत
- २. बी.फार्म IV SEM ची उन्हाळी २०२० च्या गुणपत्रिकेची सत्य प्रत

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प्राचार्य, बॉ.राजेंद्र गोडे कॉलेज ऑफ फार्मसी,मलकापूर. जि.वुलडाणा.

Prindipal, r.Rajendra Gode College of Pharmacy, Malkapur Dist.Buldana. 117